

# RJ Lindelof 815-354-4531 [rj@rjlindelof.com](mailto:rj@rjlindelof.com) Lake in the Hills, IL

LinkedIn: [/in/rjlindelof](#) | My Bio: [RJL.bio](#) | Development: [RJL.dev](#) | AI: [RJL.ai](#) | Tools: [RJL.io](#) | Links: [RJL.link](#)

## Technology Executive | AI-Driven Software Leadership | Global Team Leadership | SaaS & Cloud Transformation

An executive technology leader with over two decades of experience, consistently driving scalable growth for SaaS platforms and managing global engineering teams. A strategic C-suite partner, focused on bridging business strategy with execution. Track record includes accelerating product delivery, leading AI-driven software initiatives, orchestrating platform modernization and tech debt reduction, transforming critical cloud infrastructure, and cultivating high-performance, results-oriented cultures.

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## Professional Experience

### Director of Software Engineering | hc1 | Indianapolis, IN (Remote) 2025 –

- As Director of Engineering, I own the teams and systems that make all of that work. I oversee ingestion pipelines, the data lake environment, core platform services, and several SaaS products that depend on clean, timely, high volume data. My role is to keep the pipelines flowing, the lake healthy, the apps stable, and the engineering organization aligned. That includes modernizing architecture, improving DevEx and CI CD, tightening quality and observability, and embedding AI where it actually drives leverage across ingestion, data transformation, and product workflows. Put simply, hc1 runs on its data, and I run the engineering teams responsible for delivering it with speed, reliability, and precision.

### Senior Director of Software Engineering | GlobalMed | Scottsdale, AZ (Remote) 2024 – 2025

- Rebuilt core SaaS & wellness platforms on .NET 8, which eliminated 65% of technical debt & improved both maintainability and Developer Experience (DevEx). 25% Increased deployments, faster feedback loops.
- Embedded AI into engineering workflows by using Copilot for pair programming, Claude/Gemini/GPT/Grok for rapid prototyping, and automation tools for QA, boosting developer productivity and release confidence.
- Partnered with the vCISO to address 95% of critical vulnerabilities across endpoints and cloud environments, ensuring compliance with HIPAA, SOC 2, ISO 27001, and secure HL7/FHIR data exchange.
- Built a hybrid-Agile framework that improved release predictability, accelerated time-to-market by 25%, and 20% reduction cost of rework.
- Created a mentorship program to overhaul the onboarding process, elevating team skills and 30% DORA.

### Senior Director of Software Engineering | Successware | Columbia, MD (Remote) 2021 – 2024

- Pioneered Developer Experience with CI/CD pipelines, establishing a trusted build system and reducing code-to-release cycle time by 40%.
- Presented technology vision to PE advisors and C-suite for a critical mobile app, justifying React Native adoption and securing offshore development, delivering on schedule and within budget.
- Proactively challenged offshore partners to leverage generative AI for repetitive tasks, including DevOps automation, performance testing script generation, user creation, and rapid MVP development.
- Decrease QA manual testing 30% using AI automation and 45% non-production release validation regression.
- Expanded revenue streams through strategic FinTech integrations, leveraging GraphQL and AI-enabled APIs for rapid merchant onboarding.
- Introduced observability tooling using Datadog & Splunk, resulting in 30% reduction in MTTR. 99.995% SLA.

## Additional Leadership Roles

- **Head of Software Engineering | Ruffalo Noel Levitz | Cedar Rapids, IA (Remote) 2019 – 2021**
  - Led global distributed Java teams to enhance a mission-critical fundraising platform
- **Head of Software Engineering | Debt Pay Pro | Schaumburg, IL (Hybrid) 2018 – 2019**
  - Led AWS migration, unified cross-functional teams, and reduced time-to-market by 90%.
- **Head of Accelerated Solutions Group | Follett School Solutions | McHenry, IL (Hybrid) 2012 – 2018**
  - Founded an internal R&D startup, championed CI/CD adoption, and led Agile transformation.
- **Senior Software Engineering Manager | Follett Learning | McHenry, IL (Hybrid) 2006 – 2012**
  - Led 23+ senior developers, scaling operations, integrating platforms, and optimizing CI/CD pipelines.

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## Education

- Columbia College Chicago - Bachelor of Science, Computer Science
- McHenry County College - Associate of Science, Computer Science